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# Teaching-Learning Strategies to Production Planning and Control Concepts: Application of Scenarios to Sequencing Production with Virtual Reality Support

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Abstract. This paper aims to present scenarios to be applied in higher education to the theme of production planning and control, addressing factors of the production system and indicators arising from this process and the application of virtual reality to support the process. The applied method combines the development of six scenarios for virtual reality application and the discussion about the impacts in indicators from the production planning and control, for example, inventory in the process, manufacturing lead-time, use of equipment, and punctual delivery attendance. Findings revealed that the teaching-learning process of production planning and control, when applied through scenarios, generates opportunities for students to learn the impact in the indicators. The virtual reality in this environment supports creating differentiated teaching-learning environments to generate the most significant knowledge for students which positively impacts the future in the world of work. In addition, it allows people involved in the teaching-learning processes of production engineering to apply the

concepts presented in the sequencing process, lean about the impacts of decisions on production sequencing indicators and appreciate the support of virtual reality to generate an environment more cognitive for students.

**Keywords:** teaching-learning in production engineering; engineering dducation; planning and production control; virtual reality in teaching-learning process; production sequencing

### 1. Introduction

When teaching-learning strategies are approached, several paths can be traced. Mizukami (1992) presented five teaching approaches: traditional, behavioural, humanistic, cognitive, and socio-cultural. Santos (2006) highlighted that cognitivism proposes that knowledge is generated through experiments in the world, analyzing aspects through intervention in the processes, rescuing the discussion on theoretical studies of cognitive psychology presented by Piaget and Vigotsky. They explained the theory of learning called constructivism.

In 2019, the ASEE Annual Conference & Exposition (promoted by the American Society for Engineering Education) took place, in which a conference proceeding was published that presented a discussion of cognitive teaching approaches to Engineering. In this discussion, Crawley et al. (2019) described that the new MIT program, called New Engineering Education Transformation (NEET), brings information that alumni are better prepared to work as innovators, creators, entrepreneurs, and future leaders, when knowledge is developed through cognitive approaches, for the formation of critical, systemic and humanistic thinking. They also supported professionals to learn and think more effectively on their initiative throughout their lives.

The creation of environments that seek to prioritize cognition can be organized and explored in different ways. Prensky (2001) highlighted the importance of applying technologies in the teaching-learning process, and Wang et al. (2017) pointed out in their research that the application of technologies can positively impact students' learning. Some researches present the application of mobile technology, virtual reality, and augmented reality as part of the teachinglearning strategies in cognitive environments. Examples of such uses are the investigation of crime scenes (Mayne & Green, 2020), the teaching of chemistry (Frevert & Di Fuccia, 2019), functional spectroscopy (Lamb et al., 2018), and medical surgery (Żechowicz et al., 2018), among others. Positive cases of the application of virtual reality and augmented reality in the learning and satisfaction of students can be perceived in research in several areas of engineering, such as, , data structuring (Akbulut et al., 2018), machining manufacturing processes, and robotics (Grodotzki et al., 2018), along with construction of buildings and construction environments and equipment (Sánchez et al., 2015; Shirazi & Behzadan, 2015).

Anjos et al. (2020) described in their research that there are some applications of virtual reality in the teaching-learning processes of production engineering, and

there are many other opportunities for the application of virtual reality that measure the results in the teaching-learning process or also measure the satisfaction of students when using such a method. Thus, they indicated future research in production systems management, production planning, control, material handling, production simulation, production process management, metrological quality organization, work organization, accident risk analysis and prevention, work safety, process, and product ergonomics.

Through the perception of the importance of teaching-learning environments with cognitive bias in the training of students and impacts on their professional career and the application of technologies in the formation of the cognitive environment and the opportunities for new research with the application of virtual reality highlighted by Anjos et al. (2020), the following research questions arise:

- 1- What concepts of production planning and control could be developed in virtual reality?
- 2- Which theoretical bases applied to the virtual reality model should be taken into account?
- 3- What are the model's requirements, and why would it strengthen the studied concepts?

The general objective of this study is to develop a virtual reality application model with different scenarios, to be used as a teaching-learning strategy for production planning and control concepts.

This research is justified because applying virtual reality models, in some cases, increases the level of knowledge retention of the subjects studied, such as from 25% to 80% after three weeks of studies carried out with virtual reality, when compared to students who used only the traditional teaching method (Laseinde et al., 2016). Students learn more using virtual reality than students who only took classes with the traditional teaching method (Inayat et al., 2016) and were more satisfied and engaged with the subjects studied (Fonseca et al., 2016). The more increase in knowledge retention, the highest level of learning, satisfaction, and engagement positively impact organizations because professionals entering the job market arrive entirely with more acquired knowledge, supporting organizations and making them more competitive in the market than its competitors (Anjos et al., 2020). This article is organized in the following sections: the theoretical framework, methods, results, analysis of results, and conclusion, along with some limitations and future research suggestions.

# 2. Theoretical Background

### **2.1.** Cognitive Environments

According to Lefrançois (2016), expectations that drive behaviour are formed by cognitions, and are developed after experiences with styles and rewards. This strategy is a way for teachers to stimulate students through their expectations and learning objectives formed in a cognitive environment. It is also highlighted that an essential part of the cognitive environment is related to the perception (generated by significant experiences) of the formation of concepts, memories,

languages, thinking, problem-solving, and decision making. In the same line of thought, Kanakana-Katumba and Maladzhi (2019) described that the cognitive teaching-learning environment must take into account some characteristics, such as (I) interrogative approach, (II) experimental learning, (III) problem-based learning, (IV) case-based learning, (V) project-based learning, (VI) research-based learning, and (VII) competency-based learning.

According to Mestrinho and Cavadas (2018), the interrogative approach is innovative in higher education environments and becomes a good practice for introducing the collaborative approach and bringing energy to the teachinglearning environment. Bates (2015) claimed that the experimental approach is widely used in engineering, allowing students to practice the concepts and theories developed. The problem-based methodology has the characteristic of organizing students into groups to deal with previously defined problems as well as presenting solutions through studied concepts (Bates, 2015; Tsai et al., 2015).

Case-based learning uses extensive discussion in the teaching-learning processes by discussing cases and examples of possible solutions (Bates, 2015). Projectbased learning is similar to case-based learning. However, according to Bates (2015) and Mestrinho and Cavadas (2018), the scope of the work is broader and presents real challenges and tasks that often generate manual work and not theorists only. Research-based learning is similar to project-based learning, yet the instructors control the situation in the learning environment (Hwang et al., 2015; Soudien, 2010). Finally, competency learning allows students depending on their level of knowledge to learn more quickly. This approach allows one to demonstrate competence and permits students to control their learning (Bates, 2015; Kreamer et al., 2015). Quadir et al. (2019) highlighted a positive existence of cognitive learning environments if interactive activities with feedback and multimedia components are used compared to subjective and objective learning of students.

### 2.2. Virtual Reality and Cognitive Environments

Virtual reality can create artificial environments that can be used for different purposes. According to Lamb et al. (2018), virtual reality environments happen through the interaction between man and machine, as there is a simulation of a real environment that can create interaction and communication between them. Martins and Guimarães (2012) described that these environments use multisensory technology that uses elements of computer graphics to create virtual environments. They also highlighted that these environments have characteristics related to immersion, interaction, and involvement, which work according to the relationship between the user and the virtual environment. Such characteristics are shown in Table 1.

Immersion	No
	immersionwhenthecomputationallydevelopedenvironmentisviewedthr
	ough a desktop screenorprojectedvisualization.
	Withimmersion, when the userfeels totally inside a
	computationalenvironment, usually using visualization glasses or CAVEs
	(Cave Automatic Virtual Environment).
Interaction	No interactionwhentheuser does not interact with the virtual
	environment.
	Withinteraction, whenconnected to the computer's ability to detect user
	input and instantly modify the virtual world and its actions.
Involvement	It isrelated to the condition of the level of involvement of a user with a
	givenaction, whichcanbe passive, such as, receiving training,
	viewingthe virtual environment, oractive, such as reading a book,
	participating in virtual surgery.

Table 1. Basic characteristics related to the virtual world

Adapted from Martins and Guimarães (2012).

Schlemmer and Backes (2015) emphasized that virtual reality applications bring a very realistic environment involving the participants. When applied in the teaching-learning processes, this possibility allows students to enjoy presence, immersion, interaction, and involvement, which are all combined in enhancing the learning results. In the same vein, Duncan et al. (2012) described all the benefits of the virtual environment in the teaching-learning processes, merely in the option of formative laboratory, collaborative work, socialization, and entertainment. Gilbert (2004) explained that science subjects can be abstract, and therefore, for deep learning, the virtual world is a valuable tool. Smutny et al. (2019) highlighted that, in higher education, the application of virtual reality in curricula positively impacts student engagement and motivation to learn.

# **2.3 Virtual Reality in the Teaching-Learning Processes of Production Planning and Control**

Production engineering is an extensive area. In some regions of the world, it is even called industrial engineering or management engineering. In Brazil, the guidelines for this area are organized by the Brazilian Association of Production Engineering - ABEPRO. The ABEPRO (2008) described the curricular guidelines to be applied in production engineering, organizing them in: I) Production Management; II) Quality Management; III) Economic Management; IV) Ergonomics and Workplace Safety; V) Product Management; VI) Operational Research; VII) Strategic and Organizational Management; VIII) Organizational Knowledge Management; IX) Environmental Management; and X) Education in Production Engineering. As a sub-topic of item I, the theme of production planning and control is in the same document. This theme is fundamental for organizations because it is responsible for processing all sales information and future demands and generating information on production needs for the productive, supply, logistics, and purchasing departments. (Lage Junior, 2019).

The production planning and control process has another extremely relevant function. Through the information generated for all subsystems of the organization, deliveries are generated to customers within the agreed terms at a reasonable cost (Corrêa et al., 2019). The production scheduling technique impacts the use of equipment idleness and delays in scheduled deliveries (Habib et al., 2015). Some factors need to be considered to execute production sequencing, namely rules and guidelines of the productive system and performance indicators (Corrêa et al., 2019). Among the rules and guidelines for sequencing production, some researchers highlight relevant factors in production planning and control, such as, fixed production batches or dynamic production batches (Brahimi et al., 2017; Suzanne et al., 2020), organization of production systems for discrete, continuous or project production (Armbruster et al., 2012; La Marca et al., 2010), equipment failure rate (Göttlich & Knapp, 2019), setup times and manufacturing lead time (Allahverdi & Soroush, 2008), processing time and Take time (Ayough et al., 2020), production capacity available for the execution of the planned production (Babaei et al., 2014; Oliveira & Costa, 2018), organization of the layout, according to the processing and material flow scripts (Caicedo et al., 2019).

When evaluating the performance indicators of a production system, the results of decisions of the production sequencing impact in the indicators, for example, delivery attendant, delay of order, production advance, production lead time, number of overdue orders, inventory in the process, and use of equipment (Lustosa et al., 2008).

# 3. Method

The method applied to this research is organized in six stages as described in Figure 1.



Figure 1. Method applied in the research

As displayed, steps 1, 2, and 3 of the method are described in the introduction sections and the theoretical background on the developed theme. Stage 4 of the method was segregated into two stages: defining the model's characteristics and which software to use.

The virtual reality model used has a combination of factors that influence decisions about production sequencing, which will be organized in scenario formats to collect different results and how each factor impacts the results from the production sequencing process. Each scenario was a mix of these guidelines: the size of production lots, equipment failure rate (MTFB and MTTR), setup times, processing times, production capacity, and demand. The scripts for the processing of materials and the layout did not vary between scenarios. The transfer batches will be identical to the production batches of scenarios 1 to 4. The remaining scenarios will be informed in table 7 and 8 in the results section. The evaluated indicators are: inventory in the process, punctual delivery, manufacturing lead-time, and use of equipment.

The layout is organized in line. It consisted of six material processing equipment, six assembly departments, and a shipping department. With this equipment, eight different components will be processed. The processing equipment, assembly departments, and the materials that are processed are shown in Table 2.

Table 2. Equipment, assembly departments and parts processed in the scenarioselaborated

MachinesandEquipment	Assembly Department	Processedparts
Eq1	MTG1	Ха
Eq2	MTG2	Xb
Eq3	MTG3	Хс
Eq4	MTG4	Xd
Eq5	MTG5	Xe
Eq6	MTG6	Xf
		Xg
		Xh

The organization of the equipment layout and the material processing flow are described in Figure 2.



Figure 2. Layout of the production environment and material flow

For executing the scenarios, the Siemens Tecnomatix Real NC® (2020) - Plant Simulation software will be used. The decision was made because this software can simulate dynamic and productive environments in virtual reality. The characteristic of virtual reality can be observed through the desktop, or its images can be transferred to viewing glasses with characteristics of immersion in the virtual environment. An example of the images generated in virtual reality by the chosen software is shown in Figure 3.



Figure 3. Example of virtual reality application with (*Siemens Tecnomatix RealNC*, 2020) - Plant Simulation

Source: http://www.engusa.com/pt\_br/product/siemens-tecnomatix-plant-simulation

Proposals on the scenarios used to organize production planning and control are presented in the results section.

# 4. Results

As described in the method, it was necessary to organize a mix of guidelines that impact the production planning and control process results for the preparation of the scenarios. During the creation of Scenario 1, it was defined that the available capacity of the processing equipment would be 24 hours a day and that the manufacturing batches would correspond to seven days of demand from the assembly departments. The other information applied to this scenario is available in Table 3.

	1	Proces	sing tir	nes (se	conds	)	C	hange	over ti	mes (s	econd	5)	Daily Batch siz	Pateb cizo
	Eq1	Eq2	Eq3	Eq4	Eq5	Eq6	Eq1	Eq2	Eq3	Eq4	Eq5	Eq6	Demand	Daten Size
Xa	25	35	NA	NA	NA	50	2400	3600	NA	NA	NA	2400	500	3500
Xb	30	30	NA	NA	NA	35	2800	3200	NA	NA	NA	2800	450	3150
Xc	25	28	NA	NA	NA	22	3200	4200	NA	NA	NA	3200	480	3360
Xd	18	NA	20	NA	20	NA	2750	NA	2800	NA	3600	NA	625	4375
Xe	14	NA	25	41	NA	NA	3500	NA	3200	3500	NA	NA	312	2184
Xf	25	NA	26	28	NA	NA	2400	NA	3600	2400	NA	NA	220	1540
Xg	20	NA	21	NA	36	NA	2680	NA	4000	NA	2200	NA	200	1400
Xh	15	NA	32	32	NA	NA	2700	NA	2400	2700	NA	NA	400	2800
Failure Rate MTTR + MTBF	4%	11%	6%	12%	9%	14%	Capacity available 24 hours a day							

Table 3. Scenario 1 for the application of virtual reality in the teaching processes of<br/>production planning and control

The objective of this scenario is to demonstrate the impact of large manufacturing batches and high setup times on production sequencing indicators. With this scenario, lead time indicators, inventory in processes, and punctuality of deliveries (for the assemblies) will suffer impacts due to the production lot and setup times.

The second scenario was elaborated from the data used in Scenario 1. The same demand, capacity, cycle times, and failure rate data described in Scenario 1 were used. The manufacturing batches were changed to four days of demand and the setup times with an average reduction of 30%. The data for Scenario 2 are revealed in Table 4.

	1	Process	sing tir	nes (se	conds	)	C	hange	over ti	mes (s	econds	5)	Daily Demand	Batch size
	Eq1	Eq2	Eq3	Eq4	Eq5	Eq6	Eq1	Eq2	Eq3	Eq4	Eq5	Eq6		
Xa	25	35	NA	NA	NA	50	1700	2500	NA	NA	NA	1720	500	2000
Xb	30	30	NA	NA	NA	35	1905	2200	NA	NA	NA	1910	450	1800
Xc	25	28	NA	NA	NA	22	2210	3000	NA	NA	NA	2250	480	1920
Xd	18	NA	20	NA	20	NA	1915	NA	1900	NA	2500	NA	625	2500
Xe	14	NA	25	41	NA	NA	2420	NA	2300	2460	NA	NA	312	1248
Xf	25	NA	26	28	NA	NA	1780	NA	2600	1700	NA	NA	220	880
Xg	20	NA	21	NA	36	NA	1910	NA	2800	NA	1560	NA	200	800
Xh	15	NA	32	32	NA	NA	1860	NA	1600	1850	NA	NA	400	1600
Failure Rate MTTR + MTBF	4%	11%	<u>6%</u>	12%	9%	14%	Capacity available 24 hours a day							

Table 4. Scenario 2 for the application of virtual reality in productionplanning andcontrol teaching processes

The objective of Scenario 2 is to demonstrate the impacts on lead time and inprocess inventory with the reduction of manufacturing batches, setup times, and punctuality of deliveries in the evaluated indicators.

For the development of Scenario 3, the same database as Scenario 2 was used, changing only the different data on failure rate and the available capacity among

the evaluated equipment. The structured data for the simulation of Scenario 3 are described in Table 5.

		Proces	sing tir	nes (se	conds	)	C	hange	over ti	mes (s	econd	5)	Daily	Patch cizo
	Eq1	Eq2	Eq3	Eq4	Eq5	Eq6	Eq1	Eq2	Eq3	Eq4	Eq5	Eq6	Demand	Daten Size
Xa	25	35	NA	NA	NA	50	1700	2500	NA	NA	NA	1720	500	2000
Xb	30	30	NA	NA	NA	35	1905	2200	NA	NA	NA	1910	450	1800
Хс	25	28	NA	NA	NA	22	2210	3000	NA	NA	NA	2250	480	1920
Xd	18	NA	20	NA	20	NA	1915	NA	1900	NA	2500	NA	625	2500
Xe	14	NA	25	41	NA	NA	2420	NA	2300	2460	NA	NA	312	1248
Xf	25	NA	26	28	NA	NA	1780	NA	2600	1700	NA	NA	220	880
Xg	20	NA	21	NA	36	NA	1910	NA	2800	NA	1560	NA	200	800
Xh	15	NA	32	32	NA	NA	1860	NA	1600	1850	NA	NA	400	1600
Failure Rate MTTR + MTBF	3%	8%	4%	8%	7%	10%	Eq1 - Capacity available 24 hours a day Eq2 / Eq3 / Eq4 / Eq6 - Available capacity of 16 hours a day Eq5 - Available capacity of 8 hours per day							

Table 5. Scenario 3 for the application of Virtual Reality in the teaching processes of<br/>production planning and control

In Scenario 3, there was a reduction in the failure rate of approximately 35%. The available capacity was modified in five of the six pieces of equipment in this production system, in which Eq1 was kept available 24 hours a day; the Eq2 / Eq3 / Eq4 / Eq6 available 16 hours a day; and Eq5 available for 8 hours a day. The reduction in the failure rate increases the availability of the equipment to process materials, and the difference in the available capacity of the equipment generates high indexes of stocks awaiting processing and shortage of materials for later processes.

Scenario 4 was elaborated from the previous scenario, changing processing times and material demand parameters to assess the impacts of these parameters on the indicators of manufacturing lead time, stock in process, efficiency, and punctuality of deliveries. The parameters used are displayed in Table 6.

		Proces	sing tir	nes (se	conds	)	Changeover times (seconds)						Daily	Ratch size
	Eq1	Eq2	Eq3	Eq4	Eq5	Eq6	Eq1	Eq2	Eq3	Eq4	Eq5	Eq6	Demand	Datch Size
Xa	20	28	NA	NA	NA	40	1700	2500	NA	NA	NA	1720	450	1800
Xb	25	25	NA	NA	NA	28	1905	2200	NA	NA	NA	1910	400	1600
Xc	20	22	NA	NA	NA	17	2210	3000	NA	NA	NA	2250	430	1720
Xd	14	NA	16	NA	16	NA	1915	NA	1900	NA	2500	NA	570	2280
Xe	10	NA	20	32	NA	NA	2420	NA	2300	2460	NA	NA	280	1120
Xf	19	NA	21	22	NA	NA	1780	NA	2600	1700	NA	NA	200	800
Xg	17	NA	18	NA	29	NA	1910	NA	2800	NA	1560	NA	180	720
Xh	13	NA	23	25	NA	NA	1860	NA	1600	1850	NA	NA	360	1440
Failure Rate MTTR + MTBF	3%	8%	4%	8%	7%	10%	Eq1 - Capacity available 24 hours a day Eq2 / Eq3 / Eq4 / Eq6 - Available capacity of 16 hours a day Eq5 - Available capacity of 8 hours per day							

Table 6. Scenario 4 for the application of virtual reality in the teaching processes of<br/>production planning and control

In the scenario described in Table 6, there was a reduction in cycle times by approximately 20% and demand by 10% compared to that described in Table 5. The reduction in cycle times increases in the quantities produced in the same period, but negatively impacts the manufacturing lead time and an inventory increase. The demand reduction reinforces this impact because the consumption of subsequent processes is lower, generating greater inventory in the process.

For elaborating scenarios 5 and 6, we tried to change the production planning decision and applied the production logic pulled into the system, in which the decision of what to produce depends on the planned stock level between operations. For the execution of Scenario 5, it was decided to use the same data as Scenario 1, but with supermarkets between operations. For Scenario 6, the data is identical to Scenario 4, also with supermarkets between operations. The layout of the production environment and the material flow for Scenarios 5 and 6 are shown in Figure 4.



Figure 4. Layout of the production environment and material flow for Scenarios 5 and 6

When evaluating the layout and material flow as shown in Figure 4, it is possible to notice a change compared to that presented in Figure 2. That is, it appears that Eq1 has its production managed by the stock levels of supermarkets called SA and SB. The inventory levels demand the production of Eq3 of supermarkets SC and SD. The production of the Eq4, Eq5, and Eq2 equipment (which has a continuous flow with the Eq6 equipment) is managed by the inventory level of the SE supermarket. The data defined for Scenario 5 are described in Table 7.

Scenario 5 uses rules to control inventory levels in supermarkets to determine which components should be manufactured. When any part reaches the minimum inventory level, a new manufacturing batch can be started. The level of in-process inventory will be reduced because the equipment worked less, even with production batches much larger than the daily demand (production batches with seven days of daily demands). On the other hand, the equipment efficiency will be reduced due to the demand lack for production in some moments. In Scenario 6, data from Scenario 4 of virtual reality simulation were used, according to Table 8.

	Super	marke	t <mark>S</mark> A		Supermarket SC						
Equipment	Daily Demand	Estoque Mínimo	Estoque Máximo	Batch size	Equipment	Daily Demand	Estoque Mínimo	Estoque Máximo	Batch size		
Xa	500	0	3500	3500	Xe	312	0	2184	2184		
Xb	450	0	3150	3150	Xf	220	0	770	770		
Xc	480	0	3360	3360	Xh	400	0	2800	2800		
	Super	marke	t SB		12	Supe	rmarke	et SD			
Equipment	Daily Demand	Estoque Mínimo	Estoque Máximo	Batch size	Equipment	Daily Demand	Estoque Mínimo	Estoque Máximo	Batch size		
Xd	625	0	4375	4375	Vd	625	0	1275	1275		
Xe	312	0	2184	2184	Xu	025	U	4373	4575		
Xf	220	0	1540	1540							
Xg	200	0	1400	1400	Xg	200	0	1400	1400		
Xh	400	0	2800	2800	· ·						
	Super	rmarke	t SE		1 - 24 hour c	apacity av	ailable p	er day	60/. 5-4.		
Equipment	Daily Demand	Estoque Mínimo	Estoque Máximo	Batch size	12%; Eq5 - 9	% and Eq6	- 14%.	11%; Eq5	- 0%; Eq4;		
Xa	500	1000	4500	3500	3 - All stock	security in	n the syst	em is org	anized in		
Xb	450	900	4050	3150	Supermarke	t E					
Xc	480	960	4320	3360	4 - The equip	ment wil	always o	onsume a	all available		
Xd	625	1250	5625	4375	stock in you	r supply su	permark	et.			
Xe	312	624	2808	2184			2				
Xf	220	440	1980	1540							
Xg	200	400	1800	1400	1						
Xh	400	800	3600	2800	0						

Table 7. Scenario 5 for the application of virtual reality in the teaching processes of<br/>production planning and control

Similar to Scenario 5, Scenario 6 brings all the production planning management related to the supermarket stock levels. Unlike the previous scenario, however, this one has setup times, maximum stock levels, and smaller production batches, and the production lead time and stock in process indicators show considerable improvements. Indicators of equipment efficiency and punctuality of delivery will only be possible if they are evaluated after the simulation of the model in virtual reality, using the software chosen for this task. All theoretical evidence indicates that punctuality of delivery should have better rates in the leanest scenarios (shorter setup times, shorter cycle times, shorter production batches), but the quantification of these rates is possible only after the scenarios simulation.

	Super	marke	t <mark>S</mark> A	0	Supermarket SC						
	Demanda	Estoque	Estoque	Lote de	0	Demanda	Estoque	Estoque	Lote de		
Equipamentos	Diária	Mínimo	Máximo	Fabricação	Equipamentos	Diária	Mínimo	Máximo	Fabricação		
Ха	450	0	1800	1800	Xe	280	0	1120	1120		
Xb	400	0	1600	1600	Xf	200	0	800	800		
Хс	<mark>4</mark> 30	0	1720	1720	Xh	360	0	1440	1440		
	Super	marke	t SB			Supe	rmarke	et SD			
	Demanda	Estoque	Estoque	Lote de		Demanda	Estoque	Estoque	Lote de		
Equipamentos	Diária	Mínimo	Máximo	Fabricação	Equipamentos	Diária	Mínimo	Máximo	Fabricação		
Xd	570	0	2280	2280	Vd	570	0	2280	2200		
Xe	280	0	1120	1120	NU	370	U	2200	2200		
Xf	200	0	800	800							
Xg	180	0	720	720	Xg	180	0	720	720		
Xh	360	0	1440	<b>1440</b>							
	Super	marke	t SE		1 -Eq1 - Capaci	ity availabl	e 24 hours vailable ca	a day nacity of 1	6 hours a day		
	Demanda	Estoque	Estoque	Lote de	Fa5 - Available	canacity o	f 8 hours	pacity of 1	o nours a day		
Equipamentos	Diária	Mínimo	Máximo	Fabricação	2 - Eailure rate	Eq1.3%	FO2 - 8%	Ea3 . 1%	Fal: 8%: Fa5		
Xa	450	900	2700	1800	7% and Eq6	1004	LQ2 - 070	, L <b>4</b> 3 - 470,	Lq4, 070, Lq3		
Xb	400	800	2400	1600	- 7% and Eqo -	1070.			d 1a		
Xc	430	860	2580	1720	5 - All SLOCK SE	curity in th	e system	is organize	u m		
Xd	570	1140	3420	2280	Supermarket f	: 					
Xe	280	560	1680	1120	4 - The Equipm	ient will al	ways cons	ume all av	allaple Stock		
Xf	200	400	1200	800	in your supply	supermark	(et.				
Xg	180	360	1080	720							
Xh	360	720	2160	1440							

Table 8. Scenario 6 for the application of virtual reality in the teaching processes of<br/>production planning and control

# 5. Analysis of Results

It appears that the application of virtual reality in the teaching-learning processes is used in several areas of performance, demonstrating superior learning results by students who use virtual reality when compared to those who only use the traditional teaching method. This application is verified, for example, in research by the authors like Quadir et al. (2019), Li et al. (2018), and Skarka et al. (2015). They demonstrated the efficiency of the approach and emphasized that it is essential to develop a learning environment that generates the opportunity to increase learning through virtual reality to have a relevant result.

Deciding on the production planning and control area generates unprecedented research in an area of great relevance in production engineering. According to Lage Junior (2019), the processes in this area impact various organizational indicators, such as on-time delivery rate, inventory levels, idleness or lack of production capacity, organization of internal work at factories, and direct activities of purchasing, receiving, and storing materials. In addition, the research opportunity presented by Anjos et al. (2020) demonstrated the importance of creating differentiated teaching environments to generate the most significant possible knowledge for students. In addition, Kanakana-

Katumba and Maladzhi (2019) emphasized that the cognitive environment must consider some characteristics to be elaborated. In the scenarios proposed by the authors, an environment with an experimental approach (through virtual reality) is perceived because it generates for the student the opportunity to practice, the concepts and theories developed in a practical way.

The scenarios to be applied in virtual reality were organized through a mix of guidelines. According to the guidelines change, there was a change in some indicators resulting from production planning and control. The relevance of each scenario can be highlighted; in Scenario 1, the impacts of large production lots and transfers between the equipment and the high setup times are shown ; in Scenario 2, data similar to scenario 1 are applied, but with smaller production batches and setup time. When comparing the results, impacts of indicators are perceived, such as reducing production lead time, inventory levels in processes, and punctuality of delivery. Similarly, Scenario 3 uses the reference data from Scenario 2 but with a reduction in the available capacity for production (reduction of the available time). Through this action, it will be possible to evaluate improvements in the efficiency indexes. Scenario 4 was elaborated on data from the previous scenario, but with reduced processing times for manufactured materials and reduced demand. This change influences all the indicators monitored during the virtual reality simulation. Scenarios 5 and 6 use the data applied in Scenarios 1 and 4, respectively, however, with a fundamental change, the production planning system starts to be drawn from the inventory levels for the assembly processes (SE supermarket).

The validity of this model is based on the relationship between the factors that make up the production system, for example, fixed production batches or dynamic production batches (Brahimi et al., 2017; Suzanne et al., 2020), organization of production systems for discrete, continuous or project production (Armbruster et al., 2012; La Marca et al., 2010), equipment failure rate (Göttlich & Knapp, 2019), setup times and manufacturing lead time (Allahverdi & Soroush, 2008), processing time and take time (Ayough et al., 2020), production capacity available for the execution of the planned production (Babaei et al., 2014; Oliveira & Costa, 2018), organization of the layout, according to the processing and material flow scripts (Caicedo et al., 2019) and the evaluation the performance indicators of a production system, the results of decisions of the production sequencing impact in the indicators, for example, delivery attendant, delay of order, production advance, production lead time, number of overdue orders, inventory in process, and use of equipment (Lustosa et al., 2008). It is noticed that, in addition to the realism of the virtual environment Schlemmer and Backes (2015), the benefits of the training environment in virtual reality Duncan et al. (2012) and the cognition generated by the training environment Lefrançois (2016), scenarios proposed for application in virtual reality manage to articulate the guidelines that influence the planning and control of production, impact the monitored indicators, and finally support students to develop more clearly and concisely knowledge on the topic addressed.

### 6. Conclusion

The discussion on the teaching-learning processes in production planning and control allows us to see that the combination of scenarios with virtual reality and the focus of the cognition of the teaching environment generate a combination of factors that, if well-organized, lead to positive results in student learning through the combination of dynamic data simulation and virtual reality, in which the virtual world brings students closer to the studied subject. The different scenarios provide students with two opportunities: (i) the ability to understand which factors related to the production system influence the production sequencing indicators, and (ii) with what impact each factor influences these evaluated indicators. Scenario 1 demonstrates the impact of factors (large production batches and high setup times) on the analyzed indicators and how changing the factors applied to scenario 2 improves the indicators. Scenarios 3 and 4 discuss other factors (failure rate and available capacity) and how the quantitative change of factors influences the evaluated indicators. Finally, they change the logic applied to production sequencing, transforming it into a pull system, in which production is managed by demand and all the benefits that this logic brings to the indicators of the production sequencing process.

### 7. Limitations

Some limitations of the research are the lack of variation in process flows and factory layout and the lack of application of variability in the data used in the simulation, such as, production times, failure rates, setup times, and demand, because it is known that these types of data are usually not static.

### 8. Future Research

For future research, the authors suggest testing other production sequencing approaches, such as drum, lung, and rope (from the theory of constraints), and developing a system with production for product stock by adding to this decision the variability of the data of the applied factors, for example, setup times, capacity and failure rate, to the sequencing of production.

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